



Slip and Fall Prevention Consulting Services



Protecting Employees and Businesses

No matter the industry or line of work, a slip or fall can happen to anyone at any time. Slip and fall injuries are a rising concern for businesses today as they can impact workers' compensation and general liability policies. That's why it's important to build a prevention plan that reduces risks and maximizes safety.

Over 8 million people annually visit hospital emergency rooms due to slip-and-fall accidents with 32,000 fatalities.¹

CNA's Slip and Fall Prevention Services are designed to help policyholders develop and sustain programs that include:

- Slip resistance testing
- Identification and control of interior and exterior walking surface physical hazards
- Optimization of floor cleaning and maintenance
- Selecting slip-resistant flooring materials
- Floor matting
- Slip-resistant footwear policies
- Effective incident investigation and claims reporting
- Training for recognition of suspect slip and fall claims
- Snow and Ice maintenance
- Inspections of interior and exterior physical conditions

Slip and Fall Prevention Resources

Visit the CNA [Slip and Fall Prevention Guidance](#) page to access informational guides and checklists for all of the above.

Our Services

Tribometry (Slip Resistance Testing)

CNA measures hard surface walkways for wet conditions using tribometry, which measures friction on a surface, using the BOT 3000E tribometer in accordance with American National Standards Institute (ANSI) 326.3-21.

The tribometer can take measurements that determine if floors meet the specified traction for the walking surface. It can also detect the effectiveness of floor cleaning methods and any wear that may impact the friction of the walking surface.



¹ [CDC.gov](https://www.cdc.gov)

More than 50% of surveyed hard surface flooring falls below the required slip resistance threshold, which may increase the likelihood of slips and falls.²

CNA Risk Control professionals are internally trained and tested to use this device and evaluate the results. We may recommend appropriate corrective actions if a slip hazard is detected.

Onsite and Virtual Services

CNA Risk Control professionals can perform onsite assessments of walking surface conditions, evaluate programs such as snow and ice maintenance, and offer improvement solutions.

Policyholders can also opt for a convenient virtual version of the walkway consultation, which can be scheduled with a CNA Risk Control professional.

Program Evaluations

Our team of professionals can look closely at the following programs to efficiently identify specific areas for improvement:

Indoor Programs

- Floor cleaning and maintenance procedures
- Walkway inspection program
- Control of potential wet floor areas
- Use of floor mats
- Need for slip-resistant footwear
- Slip and fall incident investigation and reporting

Outdoor Programs

- Walkway maintenance and inspections
- Use of mats
- Surface traction-enhancing aids
- Slip and fall incident investigation and reporting

Snow and Ice Maintenance Programs

- Contractor performed snow maintenance
- Self-performed snow maintenance
- Use of treatments/ice melting agents
- Pedestrian awareness of freezing conditions
- Surface traction-enhancing aids
- Slip-resistant footwear and/or wearable traction aids for workers
- Employee training
- Slip and fall incident investigations
- Recordkeeping and documentation of snow maintenance

Allied Vendor Discount Services

CNA's [floor slip-resistance allied vendor](#) can provide specialty support products and services such as:

- Tribometry
- Floor maintenance programs
- Traction-enhancing floor treatments
- Floor cleaning products

²Risk Control. (2017, October 17). Slip and fall study report: Enhancing floor safety through slip ... - CNA. CNA.com. Retrieved August 2, 2022, from https://www.cna.com/web/wcm/connect/554c7e19-d4e5-4b93-bcbf-f6f8ed8c83fe/CNA_Risk_Control_Slip-Fall-Study-General-Liability.pdf?MOD=AJPERES&CACHEID=554c7e19-d4e5-4b93-bcbf-f6f8ed8c83fe

To learn more about how to manage your risks and increase efficiencies, visit cna.com/riskcontrol.