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Business Resilience Training (SORCE® On Demand)

Would your organization be ready to adapt and thrive after a business disruption? It goes beyond just having documented strategies and plans. Business resilience is an ongoing process that helps you prepare for all types of disruptions, respond when one occurs and improve after each incident.

The courses below, available 24/7 on CNA's SORCE® On Demand platform, share valuable business resilience strategies that can benefit your organization. The first course provides an overview of business resilience concepts and how preparedness benefits from risk transfer solutions. The business capability courses for incident, crisis and continuity management include a knowledge check, self-assessment and downloadable action plan to deepen your understanding and assist in developing and improving business resilience.

Business Resiliency
Duration: 60 minutes
You can't eliminate the possibility of business disruptions – but you can prepare for them. Whether the cause is a storm, cyberattack or another unexpected event, a sudden disruption could affect your organization at any time. To grow and thrive in an uncertain risk environment, your business needs preparation to absorb, adapt and be resilient to disruptive events. This course will provide an overview of the terminology, concepts and principles for improving business resilience for your organization.

Resilience Capability: Incident Management
Duration: 30 minutes
Incident management is the ability to manage events that may cause a disruption, loss, emergency, disaster, or catastrophe. This is an essential management discipline that should not be left to chance. This interactive learning module will help you understand incident management, why it is a critical component of business resilience and provide you with methods for developing this capability in your organization.

Resilience Capability: Business Continuity Management
Duration: 30 minutes
Business continuity management is the ability to quickly recover and restart high-value activities and operations in an orderly manner following a disruptive incident. Shortened recovery times reduce the impact to your customers and your bottom line. This interactive training will help you understand business continuity management, why it is a critical piece for enabling business resilience, and provide you with methods for developing this capability in your organization.

Resilience Capability: Crisis Management
Duration: 20 minutes
Crisis management enables your leadership to respond to incidents that have the potential to dramatically impact an organization's profitability, reputation or ability to operate. This interactive training will help you understand crisis management and why it is a critical for enabling business resilience, and also provide methods for developing this capability in your organization.

How to Access and Create a New Account

Step 1

- Visit clicksafety.com/cna

- Under SORCE On Demand Courses, click the "Register Now" button

Step 2

- Create User Account (* fields are mandatory)

- First Name*

- Last Name*

- Title

- Telephone

- Email Address*

- Confirm Email Address*

- Unique 4 Digit Identifier*†

- Password*

† Please note: You may select any four digits for this field.

Step 3

- Make your selection from the list of modules.

- Click the course under "Available Training Courses," then click the arrows pointing right.

- Complete this for as many courses as you wish to assign/complete at this time, then click "Continue." (This is much easier than coming back to add courses.)

- On the Confirmation page, click "Next"

- At this point, your account will have been created and you'll be issued a username for the ClickSafety site.

Step 4

- Click "Login"

- Input username and password.

- You may now access your registered courses or add additional courses by clicking on "Register Now."

To learn more about how CNA's Risk Control services can help you manage your risks and increase efficiencies, visit cna.com/riskcontrol.