

## How to find a Provider using our Workers' Compensation Network Provider Locator Tool



- To access network information, go to [www.cna.com/claim](http://www.cna.com/claim).
- To review current providers by location and specialty, go to "Find a Network Provider."
- To nominate a provider, click on the nominations tab, complete the nomination form and send email.
- You can refine your search by provider type, location or name.

### Preferred Provider Networks

Customer participation helps set the stage for providing workers injured on the job with quality health care and controlling employer costs associated with work-related injuries. We are committed to helping our customers easily identify and access medical providers who understand the importance of treating work-related injuries with a focus on restoring the injured worker's ability to return to work as soon as medically possible.

The advantages of utilizing a preferred provider network are many: easier and quicker access to quality medical care, a strong focus on medical and disability management and a shared commitment to helping control costs. You can find an in-network medical provider by using the "Find a Provider" functionality contained within this Web site.

### How to Request a Panel

- Internal CNA customers can send an e-mail request to the Outlook mailbox **PPO Panel Request**.
- External CNA customers can send an e-mail request to [PPOPanelRequest@cna.com](mailto:PPOPanelRequest@cna.com).

### Information to Include in the Request:

- Name of Insured
- Address of Insured (including zip code)
- List any specific physicians that should be included in the panel
- Contact person
- If the panel can be sent electronically, include an e-mail address.
- If the panel should be sent by hard copy, include mailing address.

### Timeframe for Completing Panel Submissions:

- Up to 10 panel requests will be provided within 24 to 48 hours of the request.
- Between 10 and 40 panel requests will be provided within five business days of the request.
- For more than 40 requests, the Operations team will provide an estimated time of completion.