



Healthcare Risk Exposures



As healthcare-related claims become more costly, in terms of both financial impact and reputational harm, new trends have emerged in the types and causes of losses. CNA offers tailored coverages to help healthcare organizations mitigate these evolving risks, and proactively develops solutions to serve the entire continuum of care.

Learn more in our [Healthcare Capabilities Brochure](#).



Aging Services

Top Claim Allegations*



Slip and Falls



Failure to Assess, Monitor, Supervise, Treat Medical Condition



Pressure Injuries

Key Trends

The average cost of claims continues to increase across all aging services settings, and is higher for assisted living than skilled nursing facilities. Clear communication and expectation management with family members and residents are critical risk mitigation strategies in all aging services settings.



Resources

Resident Falls: A Collaborative Strategy for Risk Mitigation

Pressure Injuries: Sound Documentation is Key to Defensibility

Resident Documentation: Creating a More Useful Record of Care

Aging Services Claim Report: 11th Edition



Allied Healthcare Facilities

Top Claim Allegations*



Failure to Assess, Monitor, Supervise, Treat Medical Condition



Failure to Diagnose

Key Trends

Changes in scope of practice, as well as increased delegation of tasks, are part of today's healthcare industry. However, delegated tasks should always be implemented with a focus on safety and compliance, as ill-considered delegations can result in serious medical errors and ensuing claims.



Resources

Diagnostic Error: Common Causes, Effective Countermeasures

Continuity of Care: Smoother Information Flow Means Fewer Errors, Lower Risk

Stopping the Line: Training Staff to Speak Up for Safety



Physicians

Top Claim Allegations*



Failure to Assess, Monitor, Supervise, Treat Medical Condition



Failure to Diagnose



Delay in Treatment

Key Trends

The healthcare industry is undergoing a transformation in how care is delivered, with the goals to reduce costs, improve outcomes and increase access. Aided by new technology and data analytics, these new models of care present liability exposures, and healthcare leaders must prioritize safety regardless of the mode of service delivery.



Resources

Telemedicine: A Brief Guide to the Emerging Risks of Remote Care

Scope of Practice Changes: Ten Keys to Safer Delegation

Physicians Capabilities Sheet



The CNA Difference

CNA has been dedicated to the healthcare industry for more than 50 years, offering tailored insurance coverages and services for aging services organizations, allied healthcare facilities and physicians.

We continually innovate to meet the changing needs of healthcare organizations, using advanced predictive analytics, actuarial pricing and forecasting tools to create customized insurance solutions based upon each organization's unique risk profile.

To receive timely, industry-specific CNA publications, special resources and claim reports on emerging trends, risk mitigation strategies and other topics, sign up at our [Healthcare email subscription center](#).

* CNA closed claim data January 1, 2021 – June 12, 2023

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